

★Erin Valley Stables Policies★

Our Mission

The mission of our stables is to share horsemanship and the love of rodeo with all ages and levels. We want to teach people to speak horse! Come enjoy the country life, let our horses and barn be yours!

Inclement Weather Cancellation

We will cancel our lessons for extreme rain, wind and heavy snow fall. On cold days be sure to check your messages before heading up to the ranch. In these instances makeup lessons will be provided. If you decide not to attend the lesson due to weather and the instructor has not cancelled the lesson you will not have a make-up lesson.

Payment

Full payment for the Rodeo Academy must be paid by the 1st of the month, if your payment is late you will be charged an additional \$50.00 late fee and lessons will be put on hold until payment is received. We will not offer make-ups for missed lessons due to late payments. Payments must be made by e-transfer or direct deposit. E-transfers can be sent to **erinvalleystables@gmail.com**.

Cancellation & Arrival Time

Students signed up for lessons have committed to their time spot. No makeup lessons will be provided for lesson cancellation on your end. Make sure you arrive at least 15 minutes early for your lesson, our more advanced students will have the opportunity to come 30 minutes early to catch and saddle their own horse. Please be prepared to stay at the ranch 15-20 minutes after your lesson to put away your horse. Talk to your coach about if you are ready to catch and saddle on your own.

Observing

We encourage you to allow your kids to grow in confidence and independence by giving them some "private time" with their instructor during their lesson. Parents can watch the lesson from their car or the designated viewing area. Please do not watch the lesson from the arena fence as we find students do not get the same benefits and maintaining focus becomes harder for the instructor. During the one hour lesson we ask that you let the student be 100% focused on the instructor and riding their horse.

Horse Rental

Horse rental is included in your riding fees. We do our best to match the students to horses that are best suited to their level and will adjust horses as they advance. Learning how to ride multiple horses makes the best rider.

Expected Behavior

We expect a cheerful moral and a team environment! To maintain this we must all respect each other like a family so everyone feels at home. We do not tolerate gossip or bullying. If you cannot resolve an issue between yourselves, come to a coach. Poor sportsmanship including but not limited to: bad attitude, blaming the horse, being abusive to horses or people will not be tolerated and can result in exclusion from being able to participate in lessons in the future. Lets all be kind and thoughtful towards each other, cheering during the rodeos & lessons is encouraged! As there is always a little cowboy or cowgirl watching and we are a family business please keep conversations appropriate for little ears and no cursing (including OMG, we are a Christian ranch)

Dress Code & Hygiene

Jeans, gloves, coat/sweater and cowboy boots are must haves for every lesson. Please come to lessons with gloves and warm clothes on colder days, it's always better to have too many layers than not enough! Here are some clothes we do not allow at the stables: sandals, crop tops, shorts and any vulgar language on clothing. We will be having a photographer come throughout the year and ask that you please dress appropriately for your lessons. As we are in a group setting please arrive for your lesson clean and free of any body odor. For rodeo academy students at the rodeos all competitors must be in full western attire, which is: western shirt (cuff & collar) , jeans, boots, and a helmet or cowboy hat depending on age.

Registration

Please keep in mind when you are registering for lessons or an event that you are committing to the weeks/months we have laid out. Deposits are non refundable but transferable to any other Erin Valley Riding Stables service. We will not refund monthly payments based on any circumstance but will provide a credit towards any service.

Helmets

Anyone under the age of 18 is required to wear a helmet at all times. Adults have the option to sign a waiver to ride without a helmet. Horseback riding helmets are the only suitable helmet. All academy students will be required to have horseback riding helmet of their own, we feel this is the safest option as you can guarantee a proper fit.

Parking

Parking is permitted in designated spots only. Due to the amount of cars we have pulling in and kids at all times, we feel this will be the safest option for everyone. No vehicles can drive back behind the barn with the kids and horses.

Visiting Areas

We love visiting with you all but in order to keep everyone safe there will be no parents or students “hanging out” behind the barn. Everyone (students & parents) are welcome down at the shack to have a snack, visit and hang out. The only time you should be behind the barn is if you are getting a horse ready, putting one away or arriving for your lesson, After their lesson students can't stay at the ranch without your supervision. Kids are welcome to stay and play as long as their is a guardian present.

Contact & Office Hours

Any contact can be made through our office. Our office is open Monday - Thursday from 9:00am - 5:00pm by phone or email.

Phone : 250-573-5442

Office Email: erinvalleystables@gmail.com

Dogs

Due to insurance unfortunately no dogs are allowed at the ranch. If you must bring your dog it must stay in the car at all times.